

Datasite eBusiness Platform

Detailed Functionality Matrix



	Website	eCommerce	eBusiness
1. Hosting & Support			
Site Hosting	•	•	•
Key User EMail & Phone Support	•	•	•
Server Performance Monitoring	•	•	•
Auto Backup Service	•	•	•
Hosted Managed Database	•	•	•
Contingency Server Option	•	•	•
2. Design Flexibility			
CSS Templare enables total design freedom	•	•	•
Style all pages & content	•	•	•
Accepts Javascript & Flash Code	•	•	•
Buttons can also be styled with CSS	•	•	•
HTML code to style individual pages	•	•	•
Create Separate Views for mobiles	•	•	•
3. Content Management (CMS)			
Add, edit & delete unlimited pages	•	•	•
Simple editor creates HTML for you	•	•	•
Advanced editor add your own html	•	•	•
Manage & Upload Images	•	•	•
Insert and manage links	•	•	•
Advanced Product Action Links	•	•	•
Create multi level navigation menus	•	•	•
4. Phrases & Language			
Ability to change all dynamic text	•	•	•
Ability to change all custom text	•	•	•
Multi Language Capacity	•	•	•
Multi Currency	•	•	•
Business, Consumer & International	•	•	•
5. Business Control Panel			
Create your own control panel	•	•	•
View important website usage data	•	•	•
View XML feeds from other systems	•	•	•
View RSS feeds for other data	•	•	•
View Email Data	•	•	•
View Google Calendar data	•	•	•
6. Product Databases			
Add, edit & delete unlimited products	•	•	•
Add, edit & delete unlimited categories	•	•	•
Add products to mutiple categories	•	•	•
Additional Costs & Cost Groups	•	•	•
Product Detail View Management	•	•	•
Change Product Display by Product	•	•	•
Change Product List View	•	•	•
Related Product Management	•	•	•
Suggested Products Option (RSS)	•	•	•
Drag and drop featured products	•	•	•

Multiple images per Product	•	•	•
Product Zoom & Colour Change	•	•	•
Breadcrumb Product/Category display	•	•	•
Create Multiple Product Kits	•	•	•
Custom Text per Product	•	•	•
Product Specification Fields	•	•	•
Upload Colour Swatches	•	•	•
Upload PDFs & Video	•	•	•
Colour, Brand & Size Management	•	•	•
Hide & Highlight Products	•	•	•
Upload Product Stock	•	•	•
View Product Ratings	•	•	•
Unique Product Selector	•	•	•
Price by Quantity	•	•	•
Product Category Unlock Codes	•	•	•
Print/Email PDF Product Record Cards	•	•	•
7. Customer Database			
New Customer Account Creation	•	•	•
Prospect Database for Enquiries	•	•	•
Segmentation by type & source	•	•	•
Customer Nett Pricing	•	•	•
Customer Specific Text - My Account	•	•	•
Budget & Credit Management	•	•	•
Link Customer to Users	•	•	•
View Purchase History	•	•	•
Integrated with your accounts	•	•	•
Integrated with Google Calendar	•	•	•
Integrated with EMAIL	•	•	•
8. User Database			
Can be used as Contact Address Book	•	•	•
User Registration Management	•	•	•
Password Allocation & Management	•	•	•
Multiple Address Management	•	•	•
User Specific Text - My Account	•	•	•
Link Users to Customers	•	•	•
User Budget Authorisation Limits	•	•	•
Control Products able to purchase	•	•	•
Credit Limit by user (and company)	•	•	•
Manual or Auto Authorisation Process	•	•	•
Create User Order Forms	•	•	•
Cost Centres per User	•	•	•
User settings for language & currency	•	•	•
9. Marketing & SEO Friendly			
301 URL Redirect	•	•	•
Choice of URL Formats	•	•	•
Page Title & H Tag Management	•	•	•
XML Sitemap Creation	•	•	•
Auto A to Z Listings	•	•	•
Product Feeds for Google Base	•	•	•
Full Control of Anchor Text	•	•	•
Full Control of ALT Tags	•	•	•
Control Meta Tag & Meta Description	•	•	•
Canonical URL Management	•	•	•
10. Web Statistics & Google Analytics			
Basic Webstats (Webalizer)	•	•	•
Live Web Stats (Whos On)	•	•	•
Key Prospect Alert	•	•	•
Google Analytics Integration	•	•	•
Add Webstats to Control Panel	•	•	•
12. eMarketing Manager			
Sementation - Business Types	•	•	•

Campaign Codes Capture	•	•	•
Landing Pages for Campaigns	•	•	•
Create List from all databases	•	•	•
Full list & campaign management	•	•	•
Create and send email campaigns	Extra Cost	Extra Cost	Extra Cost
Measure response and click through	Extra Cost	Extra Cost	Extra Cost
Test & Edit Campaigns to aid delivery	•	•	•
Manages unsubscribe & black listing	•	•	•

13. News Blog & RSS

News Database	•	•	•
Add links, images & format articles	•	•	•
Create RSS Feed from News Database	•	•	•
Integrates with Wordpress	•	•	•
Embed RSS feeds in individual pages	•	•	•
Categorise News Type	•	•	•

14. Forum, Rating & Wiki

Comprehensive User Forum	•	•	•
Single Sign On to Forum	•	•	•
Product Rating with Get Satisfaction	Extra Cost	Extra Cost	Extra Cost
Wiki Link	•	•	•
Embed Twitter Feed	•	•	•

15. Datamate Data Capture

Create Sales Forms	•	•	•
Create Service & Support Forms	•	•	•
Create Surveys & Questionnaires	•	•	•
Unlimted Marketing Tags / Questions	•	•	•
Manage Form Responses	•	•	•
Integrated with Products for Enquiries	•	•	•
Embed Forms on any page	•	•	•
Freedom on form design with CSS	•	•	•
Form responses stored in database	•	•	•
Capture new prospect data	•	•	•
EMail Response Management	•	•	•
Easy form creation for new task	•	•	•

16. Knowledgebase

Public or Private Entries	•	•	•
Upload or Enter Direct	•	•	•
Categorise by product, type or module	•	•	•
Links to PDF or webpage	•	•	•
HTML Editor on articles	•	•	•
Full Search on all fields	•	•	•

17. Gallery, Library & Media

My Gallery - images per user	•	•	•
My Gallery - images per company	•	•	•
Add PDF to products & pages	•	•	•
Add video to products & pages	•	•	•
Auto embeds video into page	•	•	•
Supports MP3/FLV/AVI & MPEG	•	•	•
Google Video / You Tube Integration	•	•	•

18. Google Apps Premier

Create & Search Calendar Entries	•	•	•
Link to Google Docs Folders	•	•	•
Embed Google Docs Links onto pages	•	•	•
Add Calendar info to control panel	•	•	•
Upload from Google Spreadsheet	•	•	•
G-Mail Integration	•	•	•
Google Custom Search Compatable	•	•	•

19. Live Web Chat

Live Chat Embedded on Site	•	•	•
Extra Users for Live Chat	Extra Cost	Extra Cost	Extra Cost
Autoset to Pop Up Chat Window	•	•	•

Auto Prospect Alert	•	•	•
Data Capture linked to databases	•	•	•
Advanced Chat Response Manager	•	•	•
Real Time Visitor Tracking	•	•	•
20. Search Tool Management			
Category Level Searching Available	•	•	•
Configurable Side Bar Search	•	•	•
Configurable Advanced Search	•	•	•
Google Custom Search can be added	•	•	•
21. Reports & Exports			
Spreadsheet download reports	•	•	•
My SQL Database Access via SOAP	•	•	•
Users can have own basic reports	•	•	•
On screen data filtering	•	•	•
22. Enquiry Management			
Request Sample	•	•	•
Capture New Prospect Details	•	•	•
Separate Enquiry Basket	•	•	•
EMails Enquiry & Adds to Database	•	•	•
View Previous Enquiries	•	•	•
23. Web Services API			
SOAP Server	•	•	•
SOAP Client	•	•	•
Runs as a Webs Service	•	•	•
Example Code for .Net	•	•	•
Auto XML Data Import	•	•	•
Manual csv data import	•	•	•
24. Quote Management			
Instant On Screen Quote		•	•
Manual Quote Insert		•	•
Quote Request		•	•
Quote Administration		•	•
My Quotes		•	•
PDF Quote Creation		•	•
Turn Quotes into orders		•	•
25. Order Management			
Shopping Basket with No Log In		•	•
Shopping basket with Log In		•	•
Add to Basket Option from Anywhere		•	•
Go Direct to Basket or In Side Bar		•	•
Edit Order Rules for Stock Availability		•	•
Place Order by Online, EMail or Phone		•	•
Prompts for Associated Products		•	•
Ability to Edit Checkout Forms		•	•
Automated Email for Status Updates		•	•
Order Filtering & Management		•	•
Edit Orders Placed		•	•
Address Management in Basket		•	•
Additional text option at checkout		•	•
Allows prepaid stock call offs		•	•
Support Multiple Addresses per Order		•	•
Save it For Later Option in Basket		•	•
Delivery Date Choice in Basket		•	•
Intelligent Order Splitting		•	•
Insert Telephone / Other Orders		•	•
Update Order Status		•	•
Manual Order Download		•	•
Auto Order Download		•	•
Print Pick Sheets & Labels		•	•
Integrated with Inbuilt Accounts		•	•
Cost Centre Functionality		•	•

Handles Gift certificates	•	•
Campaign Code for Pricing	•	•
Custom Fields per Product	•	•
Upload File Option at Checkout	•	•
26. Despatch Management		
Filtering of Orders by Status	•	•
Add Consignment Notes	•	•
Triggers Auto Despatch Notification	•	•
Uploads Orders to Carrier Systems	•	•
Auto linking to carrier POD systems	•	•
Store multiple despatches per order	•	•
27. Favourites / Wish List		
Add to Favourites / Wish List	•	•
Create Enquiry from Favourites	•	•
Create Order from Favourites	•	•
Create Enquiry/Order for all favourites	•	•
Call pages favourites or wish list	•	•
Add Favourites Page anywhere on site	•	•
Works for logged in or non logged in	•	•
Remove & Manage Favourites	•	•
28. Customer Account Management		
View Order History	•	•
Password Management	•	•
Search Order History & Re Order	•	•
Create / View Own Order Forms	•	•
Rate Orders with Get Satisfaction	•	•
Manage Own Users	•	•
Authorise Users Orders	•	•
Manage Own Addresses	•	•
Manage Own Picture Libraries	•	•
Manage Change User Details	•	•
User Upload Facility	•	•
29. Giftcards & Loyalty Programmes		
Gift Cards as a payment method	•	•
Upload Gift Card Values	•	•
Can be used as full & part payment	•	•
Can set max / min values when using	•	•
Can set valid from and expiry dates	•	•
Used to manage loyalty programmes	•	•
30. Promotions & Special Pricing		
Customer Nett Pricing by Product	•	•
Promotional Pricing by period	•	•
Multi Buy Offers	•	•
Discount by Value Spent	•	•
Product Related Offers	•	•
Checkout Code for Special deals	•	•
Extras Pricing for add on features	•	•
Create Multi Product Kits	•	•
Multi Currency Option	•	•
31. Payment Process Options		
Allow Orders on Account	•	•
Process Multiple Credit Cards Types	•	•
Allow Prepaid Product Call Off	•	•
Allow Payment by Gift Card	•	•
Allow Recurring Credit Card Orders	•	•
Pre Authorise Credit Card Orders	•	•
Allow Manager Authorisation of Orders	•	•
32. Accounts System Integration		
Datasite Accounts	•	•
Sage 30/200 Integration	•	•
Other Integration via API	•	•

33. Carriage Calculation & Integration			
Set up multiple delivery options		•	•
Manages international & domestic		•	•
Calculate cost by Weight		•	•
Calculate cost by Value		•	•
Can be used as part of a special offer		•	•
Live Integration with UPS / Fedex		•	•
Combination of live and carriage tables		•	•
34. Job Progress Management			
Create Job Stages			•
Manage Job Stages			•
Customer Visibility of Progress			•
Simple On Screen Management			•
Display Work Priorities			•
35. Purchase & Supplier Management			
Supplier Database			•
Supplier Log On			•
View Orders Placed			•
Upload Product Details			•
Despatch Orders			•
36. Product Margin Management			
View Products per Supplier			•
Add Default Margin per Supplier			•
Add Default Margin by Category			•
Enable Supplier Cost Price Update			•
37. Punch Out to Customer Systems			
cXML Single Sign On			•
Credential Pass in URL			•
Shopping Basket Save			•
Accepts Purchase Orders			•
Updates Delivery Status			•
Works with Ariba, SAP, Perfect Commerce & Oracle			•
Other systems via API			•
38. Client, White Label & Subsites			
Client & Affiliate Sites			•
Private Sites - Access by Log In			•
Contract Products Only			•
Powered from main site			•
Create white label sites			•
Create Drop Ship White Label Sites			•
Full design freedom for each site			•
XML Product Feed for other sites			•
RSS News feed to other sites			•
39. Saleschains			
Create email response database			•
Trigger emails based on events			•
Full control of order communication			•
Plain Text or HTML			•
Merge Fields can be inserted			•
40. Customer Service Integration			
Support Forms (Datamate)			•
Support Form Management			•
My Account for DIY Updates			•
Customer Support Desk (Tenderlink)			Extra Cost
Get Satisfaction Integration			Extra Cost
Optional Extras			
Postcode Look Up	Extra Cost	Extra Cost	Extra Cost
Datasite Accounts	Extra Cost	Extra Cost	Extra Cost
Informant EMail Client	Extra Cost	Extra Cost	Extra Cost
Google Apps Premier Edition	Extra Cost	Extra Cost	Extra Cost

0844 Virtual Switchboard	Extra Cost	Extra Cost	Extra Cost
Extra Live Chat Users	Extra Cost	Extra Cost	Extra Cost
Extra EMail Campaigns	Extra Cost	Extra Cost	Extra Cost
Payment Service Provider	Extra Cost	Extra Cost	Extra Cost
Age Verification	Extra Cost	Extra Cost	Extra Cost
Identity Verification	Extra Cost	Extra Cost	Extra Cost
Connect to Sage	Extra Cost	Extra Cost	Extra Cost